Project:
Croydon Tramlink – Additional Trams

Client:
TfL London Tramlink

Value:
£25m over 4 years

Background:
Since Tramlink opened in 2000, services operated have remained relatively static. However passenger journeys per annum have increased by 45%, increasing from 18.6 million in 2001/02 to 27.8 million forecasted for 2010/11.

Because of this growth passenger crowding on Tramlink is an increasing issue. The London Borough of Croydon identified that future demand on Tramlink reveals significant growth, exacerbating the existing problem with crowding and congestion.
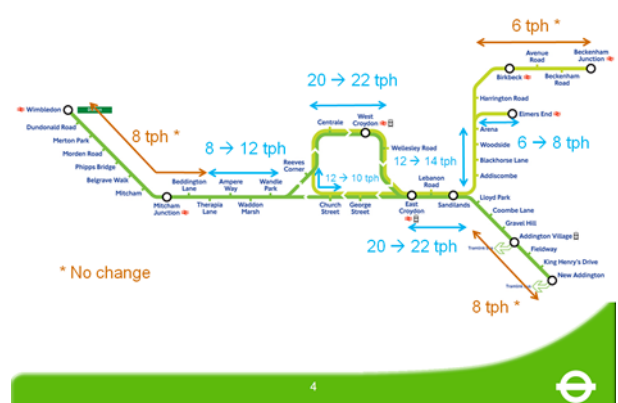
In January 2011 Tramtrack Croydon began tendering for the supply of an additional 10 trams for Tramlink to be supplied from the end of summer 2011.

initiate's role:
initiate Consulting provided project management services to ensure the new trams could operate on the existing infrastructure, this involved:

- Fast tracking project's core documentation for financial authority approval.
- Planning the tendering and procurement strategy for new maintenance equipment and adaptation of existing equipment due to the new rolling stock.
- Execute the installation strategies for the installation of new communication equipment on the new trains and on the track to ensure that existing communications could interface with the works
- Manage extension of the existing platforms and modifications of the platform edges to accommodate the new trams, which are larger and slightly wider than the existing fleet.

- The fleet is maintained at Therapia Lane Depot and significant adaptations were required to enable trains to be stabled and maintained at this site.

Outcome:
initiate Consulting implemented previous experiences of procurement and delivery of upgrade projects and added value to individual projects through our ability to tailor the scope of the project to deliver the identified benefits and achieve value for money in the recommended solution. The

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surrounding area benefitted from the project
through improved access to amenities.

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